

## Dell ProSupport 7 x 24 NBD 3Y R450, Kompatible

ProSupport Infrastructure Suite	Basic Hardware Support	ProSupport	ProSupport Plus
Technical support availability and response objective	9/5, Immediate	24/7, Immediate	24/7, Immediate
Covered products	Hardware	Hardware & Software	Hardware & Software
Onsite response	Next Business Day (NBD)	NBD of 4 hours	4 hours
ProSupport Alerts Platforms	*	*	*
Dell Security Advisories	*	*	*
Proactive issue detection with automated case creation	*	*	*
Predictive hardware anomaly detection	*	*	*
Access to software updates	*	*	*
CloudIQ Cybersecurity Assessment	*	*	*
Incident Manager for Severity 1 events	*	*	*
Enhanced Mission Critical support	*	*	*
Priority access to remote senior support engineers <sup>1</sup>	*	*	*
Service Account Manager	*	*	*
Proactive system maintenance	*	*	*
Limited 3rd party software support	*	*	*
<b>ProSupport Suite Add-On Services</b>			
Keep Your Hard Drive / Keep Your Component for Enterprise	Optional	Optional	Optional
Optimize for Infrastructure		Optional	Optional
Onsite Diagnosis Service		Optional	Optional
Technical Account Manager-Infrastructure Guidance		Optional	Optional
Technical Account Manager-Designated Remote-Support		Optional	Optional

🔍 Liefertermin unbekannt

CHF **627.60**

### DELL ProSupport 7 x 24 NBD 3Y R450

- Kompatible Hersteller: DELL Technologies
- Betrag bis (CHF): Keine Angabe
- Lizenzdauer (Jahre): 3
- Reaktionszeit: NBD (Next Business Day)
- Geschäftszeiten: 24x7
- Servicetyp: On-site

Hersteller Dell  
Hersteller-Nr PR450\_30S3PS  
Lieferanten ID 1317239

## Beschreibung

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